

Terms & Conditions - Stonegate Group Venue Listings

Offer: 25% off bill (pre-book only)

- **Method of booking.** Offer is only redeemable when booking via emailing Victoria.Rue@stonegategroup.co.uk – Any bookings confirmed via another method does not permit the offer listed.
- **At the time of booking.** Upon booking, you must provide proof of membership to the scheme e.g. membership number/e-voucher etc. for the discount to be applied to your booking. You may be requested to provide proof of membership upon arrival at the venue on the date of booking. Please note that your booking is not confirmed until you receive a confirmation email. Confirmation will be sent dependent upon availability at the time you request to book.
- **Deposits.** A deposit may be required at the time of booking. All deposits are redeemable on food, drink or both. Please speak to your host or server on arrival for the best way to do this.
- **Arriving at the venue.** Please help us by arriving on time and letting the host on the door know as soon as you arrive. We can only hold tables for a maximum of 15 minutes from the start time of your booking. We operate a Challenge 25 policy, please ensure ID is available if requested.
- **No Shows.** If you or any party to your booking fails to attend the Booking at the Site you selected on the Arrival Date, we will record that failure to attend as a No Show, and the booking will terminate with immediate effect.
- **Restrictions.** Not valid in conjunction with any other offer, inclusive of happy hours or items available on our pre-book package menus. Discount of up to £250 per visit per booking. For larger enquiries, please contact Victoria.Rue@stonegategroup.co.uk. Not valid on peak dates or fete dates e.g. Christmas Eve, New Year's Eve or Bank Holidays. Please check upon booking for any further information. Management reserve the right to withdraw this offer at any time.
- **Refusal of service.** We reserve the right to refuse entry and/or service to any members of your party in accordance with licensing laws.
- **How we will use your personal information.** We will use the personal information you provide to us:
 - (a) to supply our products to you; e.g. booking confirmation
 - (b) to process your Booking and Menu Selection and payment for our products;
 - (c) if you agreed to this during the order process, to give you information about similar products that we provide, but you may stop receiving this at any time by contacting us.

For our full terms & conditions please visit <https://www.stonegategroup.co.uk/terms-conditions/>