



# London HQ Recycling and Waste

*Preferred supplier discount*



## Commercial Waste Services



*At Westminster City Council Commercial Waste Services (CWS), we take pride in our environmentally friendly, low-cost, easy-to-use, reliable services.*

*CWS provides solutions to your businesses commercial waste and cleansing needs, all whilst protecting the environment with reliable recycling, transparent end destinations and local sorting.*

## Our road to Net Zero

### Unique factors



Committed to rolling out a **fully electric fleet by 2024**



**Lowest missed collection rate** in the country



Operate as a **non profit organisation**



**Three hour recovery time** to any service issues



**Zero waste to landfill**



Offering up to **three collections a day, 24/7, 365 days a year**



**NO VAT** on collection services



**Recycling facilities** located within 4 miles of Westminster

# Pricing matrix



# 10%

*discount across all  
recycling,  
waste,  
and specialist services*



## Services offered

24/7, 365 days a year



### Mixed recycling

*Co-collection of dry mixed recycling (DMR) ensuring simplicity for businesses to recycle - offered cheaper than general waste*



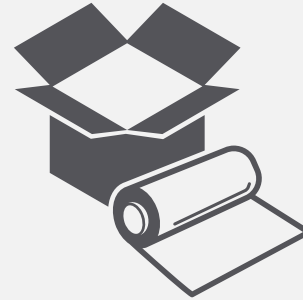
### Food waste

*Food waste collections significantly boost carbon savings whilst dramatically reducing general waste tonnages*



### Glass

*Widely used across Westminster and infinitely recyclable, glass is a key material and is therefore offered as a separate collection*



### Paper & card

*Offered from containers or via a 'tape collection' cutting out single use plastic bags and allowing for a larger amount per collection*



### General waste

*Sent to energy recovery in London to be turned into heat and electricity for the national grid*

## Specialist services offered



### **Bin weighing on vehicles**

*Allowing for  
accurate weight  
data and reporting*



### **Compactors and bales**

*Providing innovative  
solutions to issues  
of space and  
on-street waste*



### **Coffee cups**

*Are one of the most  
common  
contaminants and  
require specialist  
recycling services*



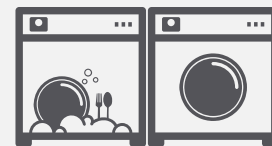
### **Special events**

*Cleaning and  
collecting from up to  
100 special events  
each year within  
Westminster*



### **Electrical items / special collections**

*Providing a bespoke  
recycling collection  
service for various  
materials*



### **Bulky waste collections**

*Collecting, recycling  
and reusing where  
possible whilst  
reducing dumped  
waste*



# Deep Cleansing



**Fully electric  
fleet** powered by  
Westminster's  
waste



**Deep cleansing**  
at both small  
and large scale  
events across  
the borough



**Deep cleaning  
operations  
across  
Westminster**



Dedicated team  
carrying out  
**proactive graffiti  
and flyposting  
removal**



# What happens to my recycling and waste?



**Dry Mixed Recycling**



Southwark materials recovery facility



4 miles (6km)

## Plastic

Plastic is separated and reprocessed into pellets to create new plastic products.

## Cans and Tins

Cans, tins, aerosols and foil are separated and recycled into new products.



**Paper and Card**



DS Smith paper mill



39 miles (63km)

## Paper and Card

Paper and card are separated.

## Paper

Paper is recycled into new paper products such as newspapers.



**Glass**



UPM glass recycling facility



28 miles (44km)

## Glass

Glass is separated by size.

Small pieces are recycled to make aggregate for road surfacing.

Larger pieces are used to make mineral wool insulation.



**Coffee Cups**



Recovery facility



35 miles (56km)

## Coffee Cups

Paper fibres are separated from plastic linings and recycled into new paper products.



**Food Waste**



Biogen anaerobic digestion



36 miles (58km)

## Food Waste

Food waste is recycled into fertiliser for farming and green energy for homes.



**Bulky Waste**



Brent waste transfer station



9 miles (14km)

## Bulky Waste

If items cannot be donated to charity due to poor condition, they are recycled.



Materials such as metals, plastics and wood are segregated for recycling.



The remaining waste is sent to an energy recovery facility.



**Non-recyclable Waste**



South East London Combined Heat and Power (SELCHP) energy recovery facility



4 miles (6km)

## Non-recyclable Waste

Anything that can not be recycled is sent to an energy recovery facility.



Waste is turned into energy to power homes.



City of Westminster



## Customers we currently work with



**SELFRIDGES & CO**

Created a '**mini recycling sorting facility**' within the Selfridges waste and recycling room by working alongside staff, **providing recycling and contamination training**.

Waste and numerous recycling streams are now separated and sorted on site before it is collected, maximising recycling rates and reducing waste.



Provided a thorough composition analysis and waste audit. **Analysis of current consumption, recycling and waste capacities, and procurement informed a composition report.**

CWS worked closely with The Ritz to put in place the outlined improvement areas, leading to a **365,651 kg CO2 saving** in the first year of implementation.



Implemented **consolidation sites at Carnaby Street**, monitored 24 hours a day, ensuring that recycling quality is maximised and vehicle emissions are reduced.

Thorough **training for bin room staff and businesses on Carnaby Street and bin weighing mechanisms implemented** to track improvements and analyse data to determine areas of focus.

## Customers we currently work with



Carry out services at various diplomatic premises.

CWS specialise in **servicing security sensitive sites**, ensuring safety is of paramount importance.

**BRITISH SUMMER TIME**

HYDE PARK  
**Winter WONDERLAND**

CWS carry out the cleansing and collection services at **large events across Westminster** throughout the year.

BST and Winter Wonderland are two examples where we collect and recycle **over 500 tonnes of waste**.

Education initiatives to work with stall holders and staff at these events work to capture high quality recycling.



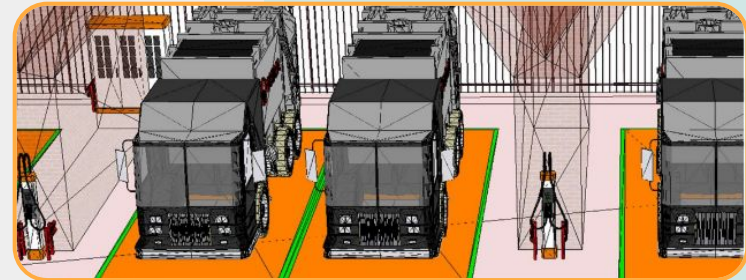
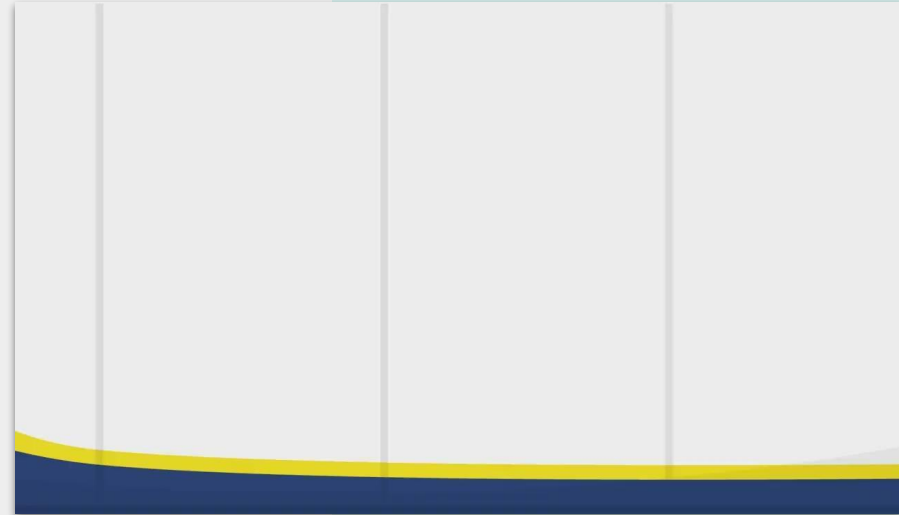
Working with Harrods to provide a bespoke service according to their logistical requirements.

CWS implemented **one-of-a-kind 500 litre food waste bins** for Harrods, which are swapped at each collection and tipped off-site at the request of the customer.

## Our road to Net Zero

Design agreed for a circular economy closed loop solution to charge electric recycling collection vehicles (eRCVS) from the electricity generated from incinerating the City Council's general waste at Veolia's Energy Recovery Facility in Lewisham:

- **£21m investment** signed off by Westminster City Council, to create a fully electric depot
- **Ability to charge 41 eRCVS** and 20 electric street cleansing vehicles
  - 40 new eRCVS due to arrive April 2023
- **Power management system** to log vehicle telematics and performance



## Contact information



LONDON  
HERITAGE  
QUARTER HQ

For more information, and to  
apply your offer, please contact:

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